AURORA'S PG COLLEGE (MBA)

(Approved by AICTE & Affiliated to Osmania University)

Punjagutta, Hyderabad-500 082.

<u>Annexure-7</u>

Appointment of Ombudsperson

This is to certify that Aurora's PG College (MBA), Punjagutta approved by All India Council for Technical Education-AICTE and Affiliated to Osmania University, Hyderabad as located above which is sponsored by and functioning under the aegis of Aurora Educational Society with the General Secretary, Dr. N. Ramesh Babu. Pursuant to his confirmation on behalf of the College, I Dr R. Sushma, Principal do hereby submit this statement to the effect that, for all types of Grievances which would arise for resolution outside the purview of the College Management, the Registrar of Osmania University of Hyderabad would be approached in the event of any such necessity to function as Ombudsperson. Since by virtue of the affiliated nature of the College, the Appointment of Ombudsperson is at the discretion of the Registrar, Osmania University, Hyderabad whose contact details are furnished as hereunder:

Prof G Naresh Reddy

(Professor ofCommerce, Osmania University, Hyderabad)

Registrar

Prof J Anantha Swamy Administrative Building

Osmania University Campus

Hyderabad-500 007, Telangana State, India.

Mail Id: registrar@osmania.ac.in

University Campus Landline No. 8331997200

It is further may please be noted that, the College has constituted and implemented the Grievance Redressal Mechanism as per the Composition Guidelines and Advisory Issued by the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 vide F.1-13/2022 (CPP-II), 11th April, 2023 subsequently following the relevant Directives received time to time from the Affiliating Osmania University. Additionally, the College is also aware of the provision extended by UGC through the comprehensively dedicated e-Samadhaan Online Grievance Registering and Monitoring System web portal.

This confirmation Declaration may please be considered for this Higher Educational Institution (HEI) for the Conferment of 12B/2f Status/Privilege/Recognition as per the UGC Letter issued by the Honourable Secretary vide No. D.O. 14-5/2023(CPP-II), 10th October, 2023 with annexures as desired for the purpose as stated herewith.



Principal Aurora's PG College (MBA) Punjagutta, Hyderabad

www.apgcm.edu.in

